



Prices:

All pricing is ex GST. 10% GST will be charged at time of invoicing
Globes are not included unless otherwise specified
We reserve the right to change prices without notice

Orders:

Orders must be received in writing via fax: 03 9755 7266 or email: office@mayfieldlamps.com.au
A \$30 small order handling fee applies to all invoices under \$400.00 (ex GST) -Back orders not applicable

Product:

When supplying custom fabric for lamp shade manufacture, we can advise, but will not guarantee the suitability of your supplied fabric
All our products are uniquely hand finished, colours and finishes can vary from time to time

Leadtimes:

Catalogue orders are despatched within 10 business days unless otherwise advised
Quoted leadtimes for project/commercial orders apply from the date of receipt of deposit and supplied fabric (where applicable)

Freight:

All catalogue orders are F.I.S. Melbourne, Adelaide, Sydney, Brisbane, Perth, Canberra, Gold Coast, Newcastle, and all other areas will be charged at 15% of the invoice value
All Project/Commercial orders will be quoted individually for freight

Payment Terms:

All new accounts are opened on a proforma basis. Payment must be made in full before orders can be accepted
An account application form must be completed in full for approval before orders can be despatched on account
Accounts are strictly nett 30 days from statement
We offer account customers a 5% discount for payment within 7 days of delivery
Project/Commercial orders are not available on account basis
Payment via business cheque, Visa card, Mastercard or Direct debit to: CBA - BSB:063-159 ACC#:0021-0388
If an account is left unpaid, the account holder will be liable for all costs and collection agency commission fees arising from the collection of debt
Goods remain the property of Mayfield Lamps until all monies owing are paid in full

Returns and Claims

Please ensure deliveries are inspected for obvious transit damage. Claims for damage in transit must be supported by a conditional acceptance of delivery from our carrier. All consignments should be opened and inspected within 48 hours of receipt and any damage or fault advised to us within that time in order to obtain a return authority
Returns are to be approved by Mayfield Lamps and will not be accepted without a returns form quoting the original invoice number
A 30% Re-stocking fee applies on all returned goods. Returned goods and packaging must be in good or as new/saleable condition. Associated freight costs are to be borne by the sender
Our liability for returns is limited to the original invoice value only. We will not be held liable for any consequential loss including additional manufacturing costs, delivery charges or other loss of profit

Warranty:

All our products are subject to a 12 month warranty from date of invoice, covering defects in workmanship and materials, provided the products are used with a voltage supply within the range the product is designed to operate, are installed correctly by qualified personnel where required and have not been subject to misuse. We reserve the right to repair, replace or credit a warranty at our discretion. Mayfield Lamps will not be liable for charges incurred by the purchaser for rectification, de-installation, re-installation and shipping unless the charges have been previously approved in writing by us. This warranty does not apply to light sources or globes, whether supplied separately or as part of the product. The warranty is extended to the invoiced purchaser only and any claims must be made via the invoiced purchaser.